

WORKTECH™ London

WORK / WORKPLACE / TECHNOLOGY / INNOVATION

EXPLORE THE FUTURE OF WORK AND THE WORKPLACE

TUESDAY 17TH NOVEMBER 2026

TOGETHER, 88 WOOD ST., LONDON

PLATINUM SPONSORS



GOLD SPONSORS



SILVER SPONSORS



BRONZE SPONSORS



GOLD PLUS SPONSORS



BESPOKE SPONSOR



VIP DINNER SPONSOR



SUPPORTED BY





Conference Producer,
WORKTECH Events

A warm welcome to WORKTECH26 London

WORKTECH26 London is the conference for all those involved in the future of work and the workplace as well as real estate, technology and innovation.

WORKTECH brings innovative ideas and inspiration to the workplace community through inter-disciplinary speakers and learning experiences to enhance creativity and move thinking forward.

You are invited to join senior professionals from real estate, facilities, HR, technology, executive management, architecture, design and professional advisors from some of the world's leading organisations to listen to global thought leaders and share best practice and expertise.

The conference will be run in one stream, which means our delegates will get to attend every speaker presentation. We will also have a curated innovation exhibition in the breakout areas for attendees to meet with our education partners, complementing learning throughout the day, as well as three networking breaks, creating time for attendees to meet each other.

We hope you will be able to join us, and we are looking forward to welcoming you to WORKTECH26 London on 17th November.

Warmest regards,
Caroline

CONTENTS



SPEAKERS



SESSIONS



CONFERENCE AGENDA



VENUE



WHO ATTENDS



KEY INFORMATION

MEET THE SPEAKERS



WORKTECH26 London attracts some of the biggest and brightest names to debate, discuss, and divulge the latest thinking on the future of work and the workplace.

The conference programme features leading international thinkers from industry and academia. Through interdisciplinary speakers and learning experiences, we focus on bringing cutting-edge ideas and inspiration to the workplace community to enhance creativity and move thinking forward. Instead of focusing on peer-to-peer innovation through imitation, we aim to curate a unique programme, bringing together experts in the fields of people, place and technology and relevant adjacencies to reflect on the future of work and workplace.

Alongside the conference series, the WORKTECH Academy knowledge hub explores the future of work through six key themes: people, place, technology, design, culture and innovation. Creating leading commentary, research and publications that places scientific research at the heart of key business problems. www.worktechacademy.com

Speakers

Rob Anderson, [Stillness Partners](#)
Dominic Bruning, [HID Global](#)
Emy Cragoe, [ORI](#)
Dan Drogman, [Smart Spaces](#)
Danielle Emery, [Work Is Weird Now Podcast](#)
Charles Farre, [HP](#)
Matt Harvey, [WORKTECH Poet in Residence](#)
Dan Honour, [Vecos](#)
Richard Jamison, [Grant Thornton](#)
Drew Jones, [Drew Jones Studio](#)
Kasia Maynard, [WORKTECH Academy](#)
Ben Munn, [UnWork](#)
Katrina Norman, [Tétris Design x Build](#)
Alice Phillips, [Work is Weird Now Podcast](#)
Johana Rodriguez, [JLL](#)
Philip Ross, [UnGroup and Cordless Group](#)
Andrew Targell, [JLL](#)
Thamba Tharmalingam, [MapsPeople](#)
Jane Watson, [XY Sense](#)
Claire Ward, [SPS UK & Ireland](#)
Ibrahim Yate, [JLL Technologies](#)
Andy Young, [BIG \[Bjarke Ingels Group\]](#)



Richard Jamison, Grant Thornton



Andy Young, BIG



Carles Farre, HP



Katrina Norman, Tétris Design x Build



Drew Jones, Drew Jones Studio



Rob Anderson, Stillness Partners

SESSION HIGHLIGHTS



Key themes we will be discussing at this event include:

The Intelligent Workplace

Artificial intelligence is transforming the way organisations operate, collaborate and make decisions. As AI agents, automation and predictive technologies become embedded into everyday work, leaders must rethink workflows, roles and organisational structures. This theme explores how intelligent systems are reshaping the workplace and what it means to build organisations that are more adaptive, productive and human-centred.

Human Performance & Experience

In an era of accelerating technological change, human capabilities become the ultimate differentiator. This theme examines how organisations can create environments that enhance creativity, collaboration, wellbeing and engagement. From neuroscience and workplace experience to culture and leadership, discover how to unlock the full potential of people at work.

AI, Data & Digital Transformation

The digital workplace is evolving from a collection of tools into an integrated ecosystem powered by data and intelligence. This theme explores how organisations are leveraging AI, analytics, digital twins and emerging technologies to improve decision-making, streamline operations and create more personalised employee experiences. What are the practical steps towards building a truly intelligent enterprise?

Leadership & Organisational Resilience

Economic uncertainty, geopolitical disruption and technological acceleration are creating unprecedented challenges for organisations. This theme explores the leadership strategies, governance models and cultural foundations needed to navigate complexity and drive sustainable success. How can organisations remain agile, resilient and innovative in a world of constant change?

Sustainable Futures

Sustainability is increasingly shaping business strategy, workplace design and investment decisions. This theme examines how organisations are responding to climate challenges through smarter buildings, circular design, responsible technology and new approaches to social impact. Discover how workplace leaders are balancing environmental responsibility with business performance and long-term value creation.

The Next Workplace: Design, Place & Community

The role of the workplace is evolving beyond a place to work into a destination for connection, culture and innovation. This theme explores how organisations are reimagining offices, campuses and third spaces to support new ways of working and foster a sense of belonging. From hospitality-led design and flexible environments to smart buildings and workplace ecosystems, what will define the most successful workplaces of the future?

08:30 | REGISTRATION OPENS

09:00 | WELCOME FROM MODERATOR

Kasia Maynard, **Head of Research & Editorial, WORKTECH Academy**
 Emy Cragoe, **Managing Director, ORI**

WORKTECH ACADEMY



THE FUTURE OF WORK: THE STRATEGIC RESET

THE WORLD OF WORK IS AT ANOTHER INFLECTION POINT. AI, GEOPOLITICAL UNCERTAINTY, SHIFTING WORKFORCE EXPECTATIONS AND ACCELERATING TECHNOLOGICAL CHANGE ARE CHALLENGING HOW ORGANISATIONS ARE STRUCTURED, LED AND HOW WORK GETS DONE.

THIS OPENING CHAPTER EXPLORES HOW ORGANISATIONS CAN ADAPT FOR THE AI ERA - RETHINKING LEADERSHIP, CULTURE AND WAYS OF WORKING TO BUILD GREATER AGILITY, COHERENCE AND PERFORMANCE WHILE RETAINING THE HUMAN CONNECTION THAT MATTERS.

09:15 | HOW WORK WORKS NOW: REDESIGNING WORK FOR THE AI ERA

Drew Jones, PhD, **Author and Culture & Workplace Strategist, Drew Jones Studio**



Work has changed dramatically in the past decade—but leadership systems largely have not. In this talk, Drew Jones explores why many organisations remain stuck in personality-driven and proximity-based models of management that rely on visibility, office presence, and informal power. These systems struggle to scale and break down in distributed and AI-enabled environments.

Jones introduces an alternative: system-driven organisations built on a clear Digital Culture Playbook—defining decision frameworks, accountability systems, results-based performance, and coaching-oriented leadership. With work coordinated digitally, the office can evolve into something new: the Community Office, a place designed not for routine tasks, but for connection, learning/mentoring, collaboration, and shared culture.

09:45 | MOVING FAST WITHOUT BREAKING: THE COHERENCE ADVANTAGE IN AN AGE OF AI ACCELERATION

Rob Anderson, **Author, Founder of Stillness Partners, and Co-Creator of the Execution Coherence Index**



Most leaders assume speed is the answer. However, organisations achieving sustained output prioritise coherence before they scale. Today, this distinction is urgent: AI amplifies whatever signal it receives. In coherent organisations, AI compounds advantage; in incoherent ones, it scales confusion.

Using the Execution Coherence Index, Rob reveals the structural patterns that dictate whether AI investments return value or amplify dysfunction. Delegates will leave with a diagnostic lens to assess their own coherence, structural design principles for the post-acceleration workplace, and a direct challenge to the assumption that speed is strategy.

10:15 | INNOVATION PLATFORM

10:20 | INNOVATION PLATFORM

10:25 | COFFEE & NETWORKING BREAK

THE INTELLIGENT WORKPLACE: FROM SMART TO ADAPTIVE

AI IS MOVING BEYOND THE SCREEN INTO THE PHYSICAL WORKPLACE, WHILE CONNECTED SYSTEMS AND REAL-TIME DATA ARE ENABLING ENVIRONMENTS TO BECOME MORE RESPONSIVE. THIS THEME EXPLORES THE NEXT GENERATION OF WORKPLACE INTELLIGENCE - FROM ROBOTICS AND PHYSICAL AI TO SEAMLESS, IDENTITY-ENABLED EXPERIENCES AND ADAPTIVE SPACES THAT ANTICIPATE NEEDS, REMOVE FRICTION AND IMPROVE PERFORMANCE.

10:55 | HOW THE WORKPLACE WILL BECOME ROBOT-READY

Andrew Targell, **Managing Director, Real Estate Technology Strategy, JLL**
Ibrahim Yate, **Technology Research Director, JLL**



Everyone is talking about 'generative' and now 'agentic' AI, but what comes next? 'Physical' AI is on the horizon and rapidly coming into view. This session will explore how workplaces must change to accommodate a hybrid human-robot workforce, and which types of adjustments will be worth the squeeze on wallets. Think floor spaces, IT systems and job schemas, but with a futuristic twist.

11:20 | BEYOND THE DOOR: WHAT HAPPENS NEXT IN THE MODERN WORKPLACE?

Dominic Bruning, **Director Strategic Alliances, EMEA, HID Global**
Dan Drogman, **CEO, Smart Spaces**



What happens after someone enters the workplace? In this fireside chat, we explore how identity and access can connect with the wider workplace experience. From navigating spaces to accessing services and amenities, we examine how connected technology can reduce friction and create a simpler, more responsive workplace.

Workplace experience increasingly depends on connecting identity, access, location and building systems into a seamless journey. This session explores how smart-space infrastructure can reduce friction, strengthen security and help environments respond more effectively to users, while balancing personalisation, privacy, operational efficiency and a consistently human experience.

11:45 | HOW CAN A WORKPLACE BECOME TRULY ADAPTIVE?

Dan Honour, **Enterprise Sales Manager, Vecos**
Kasia Maynard, **Head of Research & Editorial, WORKTECH Academy**



People change every day. Does your workplace? Drawing on billions of human workplace interactions from data of over 1.4 million online lockers, Vecos and WORKTECH Academy identify the capabilities that distinguish adaptive workplaces from the rest, and what the impact is on the workplace, employees and business.

12:10 | INNOVATION PLATFORM WITH RESOURCE XPRESS

12:15 | INNOVATION PLATFORM WITH OFFICE FREEDOM

12:20 | LUNCH & NETWORKING BREAK

THE NEXT WORKPLACE: DESIGNING FOR EXPERIENCE, INTELLIGENCE & VALUE

AS THE ROLE OF THE OFFICE CHANGES, THE FOCUS IS SHIFTING FROM WHAT THE WORKPLACE LOOKS LIKE TO WHAT IT DELIVERS.

THIS THEME EXPLORES THE BUILDINGS, EXPERIENCES AND TECHNOLOGIES DEFINING THE NEXT GENERATION OF WORKPLACE – BRINGING TOGETHER DESIGN, HOSPITALITY, INTELLIGENT SYSTEMS AND ADAPTIVE ENVIRONMENTS TO CREATE PLACES PEOPLE CHOOSE TO USE WHILE IMPROVING PERFORMANCE, EFFICIENCY AND LONG-TERM VALUE.

13:20 | THE OFFICE REIMAGINED: THE BUILDINGS THAT WILL DEFINE THE NEXT DECADE

Andy Young, **London Partner, BIG (Bjarke Ingels Group)**



What will define the world's best workplaces over the next decade? As AI reshapes knowledge work, organisations rethink the role of the office, and cities evolve around new patterns of living and working, the next generation of workplace is being designed today. Bringing together leading architects, designers, developers and workplace strategists, this exclusive keynote panel explores the ideas that are redefining the future of the office.

Rather than focusing on a single project, the discussion examines the broader forces transforming workplace design: the convergence of AI and the built environment, the growing importance of wellbeing and human experience, the drive towards net zero and circularity, and the challenge of creating workplaces that foster innovation, attract talent and strengthen organisational culture.

Drawing on global projects and practical experience, the panel will debate what organisations should be building today to remain competitive tomorrow—and which lessons from the world's most progressive developments can be applied at every scale.

14:00 | THE EXPERIENCE ADVANTAGE: WHY THE BEST WORKPLACES WIN

Philip Ross, **Founder & CEO, UnGroup**
Claire Ward, **CEO, SPS**



As AI reshapes knowledge work and organisations rethink the role of the office, workplace experience has become a critical driver of organisational performance. The most successful companies are no longer designing workplaces simply to accommodate people, they are creating environments that strengthen culture, attract talent, enable collaboration and deliver measurable business value.

In this fireside conversation, we explore how workplace experience is evolving from an operational function into a strategic business capability. Drawing on research and real-world case studies, the discussion will examine how leading organisations are integrating technology, hospitality and intelligent services to create workplaces that people actively choose to use, and that support productivity, wellbeing and organisational resilience.

14:25 | WE MEASURED THE BUILDING. NOW WHAT?

Jane Watson, **Head of EMEA, XY Sense**



For a decade the workplace category has been obsessed with measurement; better dashboards, better utilisation reports, better portfolio insights. It's been valuable, but it has produced an industry that is good at explaining yesterday. If your workplace technology platform disappeared tomorrow, what would actually stop working? For most organisations: not much. You'd lose reports but would the experience of the building remain the same?

The value now sits in two layers beyond the dashboard. First, the workplace layer - desk and room booking, wayfinding, signage, cleaning, IWMS and workplace apps - where live occupancy makes the employee experience work rather than just describing it. Then the building layer, where occupancy replaces schedules to drive HVAC, lighting and automation. Both depend on the same two things: an integration surface that lets data leave the analytics platform, and a signal accurate enough to act on.

14:45 | BEYOND THE EXPERIENCE TAX: CREATING THE INTELLIGENT, ADAPTIVE WORKPLACE

Carles Farre, **Collaboration Solutions Division President, HP Inc.**

Thamba Tharmalingam, **CEO, MapsPeople**



Disconnected systems, fragmented workplace tools and buildings that don't respond to how people actually work are creating an invisible "experience tax" – adding friction for employees while limiting the value organisations get from their workplaces and technology.

This panel explores how AI, connected technologies, spatial intelligence and smarter buildings can come together to create workplaces that are more intuitive, responsive and efficient. From the devices and digital tools employees interact with, to navigation, building systems, sensors and real-time data, how can we create a connected ecosystem that responds to people and how they use space?

15:15 | COFFEE & NETWORKING BREAK

RETHINKING THE WORKPLACE: FROM AMBITION TO ACTION

THE FUTURE WORKPLACE DEMANDS MORE THAN INCREMENTAL CHANGE. THIS CLOSING CHAPTER EXPLORES HOW ORGANISATIONS CAN TURN AMBITION INTO ACTION - FROM MAKING CIRCULARITY COMMERCIALY VIABLE TO RETHINKING HOW WORKPLACES ARE DESIGNED, DELIVERED AND VALUED.

DRAWING TOGETHER THE DAY'S THEMES, WE ASK WHAT WORKPLACE LEADERS NEED TO DO DIFFERENTLY NOW TO CREATE PLACES THAT ARE RELEVANT, RESPONSIBLE AND COMPELLING FOR THE FUTURE.

15:40 | CIRCULARITY AT SCALE: THE COMMERCIAL REALITY OF WORKPLACE REUSE

Richard Jamison, **Director of Procurement and Property Finance & Operations, Grant Thornton**

Katrina Norman, **Business Manager, Furniture Solutions, Tétris Design x Build**

Johana Rodriguez, **Associate Director, Global Design Strategy & Innovation, JLL**



As organisations seek to reduce embodied carbon, circular procurement is moving from ambition to execution. But what does it take to deliver reuse at commercial scale without compromising quality, budget or programme?

Drawing on JLL's 90,000 sq ft flagship UK office at 1 Broadgate, this session will share lessons from the project's furniture strategy, a deliberate test of what the reuse market can achieve. The project delivered over 70% reuse furniture across a premium workplace, with no cost premium over buying new.

The conversation will explore what it takes to achieve these results: balancing the uncertainties of the reuse market with the need for proper functionality and specifications, using a procurement model that puts reuse, trusted supplier relationships, and careful asset management at the forefront.

16:00 | HUMAN-POWERED TECHNOLOGY: SMARTER INFRASTRUCTURE WITH LESS

Aitor Elorza, **CCO, Ojmar**

Katrina Norman, **Business Manager, Furniture Solutions, Tétris Design x Build**



What if workplace technology could be deployed faster, cost less to operate and maintain, and create less environmental impact, all without batteries or wiring?

This session introduces a new category of human-powered workplace infrastructure, where everyday interaction generates the energy required to connect, manage and operate workplace assets without batteries, wiring or maintenance burden.

By removing the need for batteries, cabling and complex installation, organisations can reduce workplace infrastructure requirements, simplify deployment and avoid ongoing energy, maintenance and replacement costs.

16:20 | REBRAND: THE OFFICE

Danielle Emery, [Marketing and Communications Consultant & Podcast Host, Work Is Weird Now Podcast](#)

Alice Phillips, [Brand Strategist & Podcast Host, Work is Weird Now Podcast](#)



The office is a failing brand. Its customers have stopped showing up, its proposition is unclear, and its owners are resorting to mandates, which is what brands do right before they die. In this live, interactive closing session, Alice Phillips and Dan Emery of Work is Weird Now put the office through a real brand sprint, with the audience as the client. Shape the brief, vote on the territories and watch an AI strategist stress-test the room's thinking, live. You'll leave with a new answer to the only question that matters: what is the office actually for?

16:45 | CLOSING REMARKS

Kasia Maynard, [Head of Research & Editorial, WORKTECH Academy](#)

Ben Munn, [Managing Director, UnWork](#)

WORKTECH ACADEMY

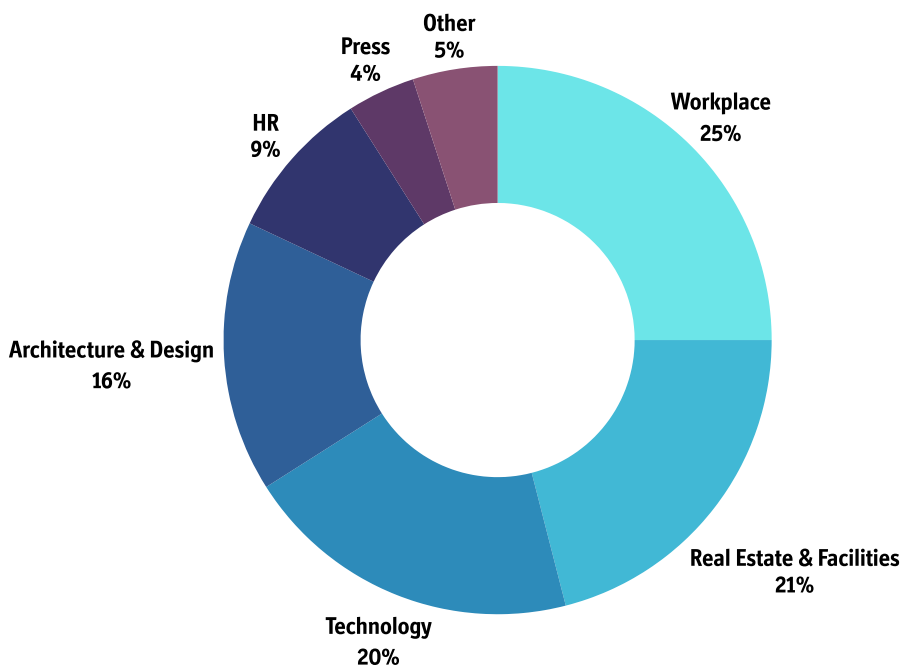
unwork

16:55 | CONFERENCE CLOSES

17:00 NETWORKING DRINKS & CLOSING PARTY

WHO ATTENDS

Attracting senior level professionals from Workplace, CRE, IT, HR and Architecture & Design



Informative, interesting views on workplace design, planning technology and workers.

WORKTECH delegate



Informative, insightful, well planned, great speakers, something new every time!

WORKTECH London delegate, Unilever



LEARN MORE

WWW.WORKTECHEVENTS.COM/EVENTS/WORKTECH26-LONDON/

KEY INFORMATION

Date & Venue:

When: Tuesday 17th November 2026

Where: Together, 88 Wood St., London

How to book:

Visit: <https://worktechevents.com/events/worktech26-london/>

Offer a Special Rate to Your Network

Become a marketing partner for this event and qualify for a special rate for your colleagues, complimentary passes for yourself, brand exposure for your organisation, and more!

If you would like to attend as a group or team, please get in touch and we can arrange a discounted ticket rate. Offer applies to groups of 3 or more.

Become a WORKTECH Ambassador

We're looking for people who love the future of work and the workplace, have strong communication skills and are well networked on social media. If you would like to act as a WORKTECH Ambassador, we can offer free entry to an event of your choice and a bespoke ticket discount for you to promote to your contacts.

For more information on the above initiatives, please contact: robyn.newton@worktechevents.co.uk



7 St. John's Mews

13 St. John's Road, Hampton Wick

Kingston upon Thames, KT1 4AN, UK

+44 (0)20 89 77 89 20

info@unwired.eu.com

www.worktechevents.com